

Mobile Benefits for the new SingTel-UOB Platinum Card (effective 1 Nov 2014)

SingTel Vouchers Terms & Conditions

1. Each SingTel Voucher will be valid for one (1) year from the date of award by SingTel. SingTel-UOB Cardmembers may make use of the SingTel Voucher by redeeming it in any SingTel Retail Shop and selected SingTel Exclusive Retailers within the SingTel Voucher validity period.
2. SingTel reserves the right to substitute the SingTel Voucher with benefits of equivalent value.
3. Once the SingTel Voucher has been redeemed, such redemption cannot be changed, reversed, cancelled, or withdrawn. SingTel shall not be obliged to entertain any requests for any such changes.
4. SingTel's decision is final in cases of discrepancies between the SingTel Voucher value as informed by SingTel staff, as available at point of redemption, and/or as adjusted due to bill adjustments after SingTel Voucher redemption.
5. Use of SingTel Voucher
 - a. The SingTel Voucher may be used for:
 - i. Purchase of mobile phone or tablet with subscription to a new mobile line with two-year SingTel Mobile Device Agreement, excluding Easy Mobile plan. Temporary suspension of service, downgrading of price plan and termination of line within the two-year contractual period will be considered a breach of contract and liquidated damages will apply. All existing terms and conditions for device upgrades shall apply;
 - ii. Purchase of mobile phone or tablet with an existing mobile line that is eligible for a device upgrade, excluding Easy Mobile plan. The SingTel-UOB Cardmember must sign a two-year SingTel Mobile Device Agreement and retain his existing price plan with SingTel Mobile for two (2) years. Temporary suspension of service, downgrading of price plan and termination of line within the two-year contractual period will be considered a breach of contract and liquidated damages will apply. All existing terms and conditions for device upgrades shall apply;
 - iii. Cardmembers shall be permitted to upgrade their device upon completing the first six (6) months of the Device Agreement. An Early Device Upgrade Fee is \$500 for customers who have completed between 6-11 months of their contract, \$350 for customers who have completed between 12-17 months of their contract and \$200 for customers who have completed between 18-20 months of their contract in addition to the prevailing price of the device. Customers shall be required to enter into a new twenty-four (24) months Device Agreement upon any upgrade of their device. Customer may use the SingTel Voucher to pay the early device upgrade fee. All existing terms and conditions for handset upgrade apply. SingTel reserves the right to define the selected device list at any time without prior notice
 - iv. Purchase of mobile phone or tablet at Recommended Retail Price.
 - b. Any SingTel Voucher balance left over from a handset purchase may be used for purchase of accessories or other items available at SingTel Retail Shops and selected SingTel Exclusive

Retailers provided it is purchased at the same time as the handset and is listed in the same receipt.

- c. SingTel Voucher is good for one time use at SingTel Retail Shops and selected SingTel Exclusive Retailers. It cannot be used for purchases at singtelshop.com.
 - d. Unless otherwise stated, the SingTel Voucher may be used in combination with all other vouchers issued by SingTel.
 - e. Unless otherwise stated, SingTel Voucher is not valid with other promotions, offers or discounts offered by SingTel and its Related Corporations or premiums which may be offered at SingTel Retail Shop and selected SingTel Exclusive Retailers.
 - f. Once the SingTel Voucher has been awarded, there shall be no refund, replacement or rebate of any unused, expired or lost SingTel Vouchers and/or any remaining SingTel Voucher balance from purchases below the SingTel Voucher value.
 - g. Each SingTel Voucher shall be valid until the expiry date as specified on the SingTel Voucher. There shall be no extension of the expiry date.
 - h. The SingTel Voucher is not exchangeable for cash or credit.
 - i. SingTel-UOB Cardmembers must present original identification document upon use of SingTel Voucher at SingTel Retail Shops and selected SingTel Exclusive Retailers.
 - j. SingTel Vouchers are transferable with presentation of the following documents:
 - i. Authorization letter signed by the SingTel-UOB Cardmember, and setting out the SingTel-UOB Cardmember's and transferee's names and identification numbers (such as NRIC or Foreign ID).
 - ii. SingTel-UOB Cardmember's and transferee's original identification documents.
 - k. SingTel-UOB Cardmembers must make up the difference for any purchase exceeding the SingTel Voucher value.
 - l. In the event of repeat redemption, the full SingTel Voucher value will be charged to SingTel-UOB Cardmember's account, regardless of the actual value of the purchase, or who the SingTel Voucher has been transferred to.
6. SingTel may impose other terms and conditions governing the use of the SingTel Vouchers as determined at its sole and absolute discretion.

DataRoam Pass Terms & Conditions

1. To use DataRoam Pass, a customer must have all of the following:
 - (a) a SingTel Mobile Post-paid plan;
 - (b) a GPRS service; and
 - (c) an Auto-Roam or Pay-As-U-Roam service.
2. DataRoam Pass is available only for SingTel-UOB Cardmembers with personal SingTel Mobile post-paid service and not to business or corporate customers.
3. DataRoam Pass is not available for EasyData Roam customers.
4. DataRoam Pass can only be used in selected countries, a list of which is available at SingTel Mobile's website at www.singtel.com/dataroam or from point of sales material ("Approved Destinations").
5. DataRoam Pass will be pre-loaded with a 1 day unlimited plan that can be used by the SingTel-UOB Cardmember in any one (1) Approved Destination.
6. SingTel-UOB Cardmember must log-on to SingTel Mobile's preferred network operator in the Approved Destination ("Approved Network") in order to use the DataRoam Pass without additional charges. Prevailing data roaming charges will apply if the SingTel-UOB Cardmember logs-on to any other network that is not an Approved Network.
7. DataRoam Pass will automatically deactivate at 12 midnight ("Cut-off Time") on the day of activation by the SingTel-UOB Cardmember, regardless of the time of activation of the DataRoam Pass. Prevailing data roaming charges will apply if the SingTel-UOB Cardmember uses data beyond the Cut-off Time.
8. DataRoam Pass once issued cannot be returned. It cannot be exchanged for cash or other products. SingTel Mobile shall not be liable to the SingTel-UOB Cardmember for any loss, theft, misuse or damage of these cards whatsoever.
9. SingTel Mobile shall not provide any refund for DataRoam Pass regardless of any usage or expiry.
10. DataRoam Pass is valid until it is activated or it expires, whichever is the earlier. The expiry date can be found on the DataRoam Pass.
11. The passcode and PIN number printed on each DataRoam Pass are unique and the SingTel-UOB Cardmember shall be solely responsible for its safekeep and use. SingTel Mobile shall not be liable to the SingTel-UOB Cardmember for any loss or authorised use.
12. The use of DataRoam Pass in any Approved Destination is subject to availability of an Approved Network. SingTel Mobile shall not be liable to the SingTel-UOB Cardmember for any unavailability, interruption, network quality or other network related problems that are beyond the control of SingTel Mobile.
13. DataRoam Pass is to be used for personal and non-commercial purposes only and is subject to SingTel Mobile's fair usage policy on data roaming usage per day. If the SingTel-UOB Cardmember's usage exceeds the recommended fair usage within the day, SingTel Mobile will,

without any notification to the SingTel-UOB Cardmember, impose a speed limit on the service until the end of the affected day.

14. These Terms and Conditions may be amended by SingTel Mobile from time to time as SingTel Mobile deems appropriate and any such amendments shall be posted on www.singtel.com and shall take effect from the date that they are so posted.
15. Use of the DataRoam Pass will constitute the SingTel-UOB Cardmember's acceptance of these Terms and Conditions.
16. Customer hereby affirmatively consents to and authorises SingTel Mobile or Singapore Telecommunications Limited ("SingTel") to collect, use and/or disclose any information or personal data of the customer in accordance to Clause 15 of SingTel's General Terms and Conditions and/or prevailing policies, where applicable.

MobileShare Supplementary Plan Terms & Conditions

1. SingTel-UOB Cardmembers can enjoy free first 12 months subscription on new MobileShare Supplementary Plan sign-up and a 50% discount off the remaining 12 months' subscription. Cardmembers with existing MobileShare Supplementary Plan which is no longer in contract, is eligible for 50% off monthly MobileShare subscription. A 24-months contract term applies.
2. Each main line is allowed to sign up to 3 supplementary mobile lines, inclusive of any combination of MobileShare, RedPac, RedPac Plus or DataShare lines.
3. One-Time registration fee of \$10.70 and SIM card charge of \$37.45 will be waived for each new supplementary line subscribed.
4. Each MobileShare subscription must be tied to a main SingTel Mobile subscriber who is eligible to subscribe to a supplementary line. Only residential subscribers are eligible.
5. The main line must also be subscribed to an eligible plan. Eligible plans are Combo 2/3/4/6/12 Plans.
6. Customers on MobileShare Plan will enjoy free incoming calls only if the MobileShare line is tied to a main voice plan with free incoming calls. MobileShare lines that are tied to a Mobile Broadband plan will incur pay-per-use charges for both incoming and outgoing calls.
7. Local SMS/MMS usage: If the main line is a voice plan, the local SMS and data bundle will be shared between the main line and -the MobileShare Supplementary plan. Unused talktime/sms/data cannot be carried forward to the following month. If the main line is a data plan, pay-per-use charges apply.
8. Local data: Excess charges incurred by the MobileShare line will be billed to the main line. The excess charges will be based on prevailing rates.
9. Additional 500 MB free local data bundle per MobileShare line per month will commence from the activation date of the respective MobileShare line.
10. If the parent line is terminated, the MobileShare line will automatically be converted to Combo 1 Plan. A 3-month service contract applies from the date of conversion.

Other SingTel-UOB Privileges Terms & Conditions

1. SingTel-UOB Cardmembers can enjoy a waiver of one-time registration fee and SIM Card charge, total worth \$48.15. A free \$10 pre-load value will be given to Cardmembers who sign up for a NFC SIM card, subject to availability.
2. SingTel-UOB Cardmembers are also entitled to 10% discount on accessories purchased from any SingTel Retail shop upon presentation of their SingTel-UOB Platinum card.
3. All charges listed are inclusive of 7% GST.
4. These Terms and Conditions may be amended by SingTel Mobile from time to time as SingTel Mobile deems appropriate and any such amendments shall be posted on www.singtel.com and shall take effect from the date that they are so posted.
17. SingTel-UOB Cardmember hereby affirmatively consents to and authorises SingTel Mobile or Singapore Telecommunications Limited ("SingTel") to collect, use and/or disclose any information or personal data of the SingTel-UOB Cardmember in accordance to Clause 15 of SingTel's General Terms and Conditions and/or prevailing policies, where applicable.