

TERMS & CONDITIONS

THE OASIS SPA
KAMALAYA WELLNESS SANCTUARY & HOLISTIC SPA
FIVELEMENTS
MANDARA SPA
SENSE OF TOUCH
WILLOW STREAM SPA

1. Subject to the terms and conditions herein, this privilege is offered to all Privilege Reserve clients of United Overseas Bank Limited (“UOB”) who maintain a minimum asset under management (“AUM”) of S\$2 million with UOB. This minimum AUM of S\$2 million is determined based on the aggregate value of all deposits and investments linked to **an** account with UOB. Each UOB account with a minimum AUM of S\$2 million and is valid, existing, in good standing, and conducted in a proper and satisfactory manner as determined by UOB in its discretion shall qualify for this privilege (“Qualifying Account”).
2. Each Qualifying Account is entitled to two (2) complimentary spa treatments at each of the participating spas (as listed below). For the avoidance of doubt, even if the participating spa has more than one branch (whether located in Singapore or overseas), the Qualifying Account shall remain limited to two (2) complimentary treatments. This privilege is awarded on an account basis, and shall be limited to two (2) complimentary spa treatments at each participating spa, per Qualifying Account, regardless of how many account holders there are.

PARTICIPATING SPAS	COMPLIMENTARY SPA TREATMENT
KAMALAYA WELLNESS SANCTUARY & HOLISTIC SPA	Limited to two (2) traditional Thai Massage (90 minutes each)
FIVELEMENTS	Limited to any two (2) of the following: -Traditional Balinese Massage (60 minutes); -Ultimate Back, Neck and Head Massage (45 minutes)
MANDARA SPA	Limited to two (2) Traditional Balinese Massage (60 minutes each)
SENSE OF TOUCH	Limited to any two (2) of the following: -De-stress Massage (60 minutes) -Detox Massage (60 minutes) -Deep Calm Massage (60 minutes)
THE OASIS SPA	Limited to two (2) King of Oasis Signature Massage (120 minutes each)
WILLOW STREAM SPA	Limited to any two (2) of the following: - Pure Energy Body Polish with Relaxation Massage (90 minutes) -Customised Deep Cleansing Facial with Renewal Eye Treatment (90 minutes) -East Meets West Stone Massage (90 minutes)

3. The two (2) complimentary spa treatments at each participating spa may be (i) both utilized by the primary holder of the Qualifying Account ("Client"); or (ii) utilized by the Client with one (1) other guest only.
4. This privilege is only valid from 1 January 2014 to 31 December 2014. All bookings and complimentary spa treatments must be made and utilized by 31 December 2014. Any booking or complimentary spa treatment not made or utilized by 31 December 2014 will be forfeited. No payment or compensation whether in cash, credit or in kind shall be made for any forfeited, expired or unutilized booking or complimentary spa treatment.
5. This privilege is not transferable, exchangeable for cash or other items and cannot be used on conjunction with any other discounts, privileges, promotions unless otherwise stated.
6. Client can book additional spa treatments or for additional persons, subject to the participating spa outlet's availability, and provided that the costs of the additional persons and additional treatments are borne by the Client. Such additional costs are based on the individual spa outlet's rates, and subject to service charge and prevailing government taxes.
7. Clients shall make their bookings for each complimentary spa treatment through Reserve Concierge at 1800 222 7997 in Singapore or +65 6222 7997 from overseas. All bookings must be made in the name of the Client. All bookings are processed on first-come, first-served basis, and will be subject to availability at the respective spa outlets and applicable blackout dates which will be advised during booking.
8. The Client is required to furnish the preferred date and time of the complimentary spa treatment and his/her UOB credit card details when making his/her booking.
9. The Client is permitted to re-schedule any booking which has been confirmed subject to subject to availability at the respective spa outlets and provided always that such re-scheduling is done at least seven (7) working days prior to the initial booked date.
10. If the Client cancels any of the complimentary spa treatments or does not turn up on the booked date, or make amendments to the booked dates for the complimentary spa treatments; then the Client shall be liable to pay the full fees and charges of the complimentary spa treatment. Client shall also be subject to the individual participating spa outlets' conditions for cancellation, amendment and no show, and the Client will be responsible for any charges / fees imposed in relation thereto. The complimentary spa treatment shall not be replaced or compensated.
11. In the event of late arrival after the booking time, the Client may choose to continue with chosen complimentary spa treatment with the remaining time booked, or have an alternative complimentary spa treatment if the alternative treatment is available.
12. The minimum AUM of S\$2 million must be maintained in the Qualifying Account at the point of booking and utilization of the complimentary spa treatments, failing which UOB reserves the right to debit the cost of the complimentary spa treatments from the Client's Account (or any other accounts with UOB).

13. If UOB subsequently discovers that the Account is not eligible for this privilege, UOB may at its discretion (i) forfeit the booking for the complimentary spa treatments or (ii) if the spa treatments are already utilized, reclaim or debit the same or an amount equal to the costs of the spa treatments from the Client's Account (or any other accounts with UOB) without payment or compensation whatsoever or without giving any reason to such Client.
14. Client shall be responsible for and liable to pay for all his/her own costs, charges and expenses (including but not limited to any transport and travel related or incidental charges) and that of his/her guests which are incurred, sustained or suffered during the trip to and from the participating spa outlets and during their stay at the participating spa.
15. Each Client shall be personally responsible for his/her personal safety and the safety of his/her guests at all times within the facility of each participating spa outlets. UOB shall not be liable for any loss, injury to or expenses, claim or damages of any Client or his/her guests or any other person incurred in connection with this privilege or utilization of the complimentary spa treatments.
16. The privileges offered herein are subject to individual participating spa's terms and conditions.
17. All Clients and/or their guests shall at all times comply and observe all prevailing rules and regulations prescribed by the participating spa outlets in relation to (but not limited to) the utilization of the spa treatments, the equipment, facilities, lockers, attire and personal hygiene. Each participating spa reserves the right to refuse access to any Client or guest for inappropriate behaviour.
18. UOB assumes no liability or responsibility for the acts or defaults of the merchant / the participating spa outlets or defects in the goods and services offered by the merchant / participating spa outlets in connection with these privileges. UOB is not an agent of the merchant / participating spa outlets. Any dispute about the quality or service standard must be resolved directly with the merchant / relevant participating spa outlets. UOB will not be responsible for any injury, loss or damage suffered as a result of the redemption or usage of the goods and services.
19. UOB and the participating spa outlets reserve the right to vary/amend the privilege and/or the terms and conditions herein without prior notice and at their discretion. In a case of a dispute, the decision of UOB on all matters shall be final and no correspondence will be entertained.
20. The Client shall permit and authorise UOB to disclose, reveal and divulge his/her information and his/her guest's information and particulars to any person (including, without limitation, the parties involved in organising, promoting and booking) as UOB deems fit at its discretion for the purposes of this privilege (including any promotional, marketing, publicity purposes in connection thereto) .
21. UOB Privilege Reserve Clients may check for details of the participating spa outlets on www.uobprivilegereserve.com.sg.

22. Although all information is believed to be correct at the time of publishing, UOB makes no representation or warranty whether express or implied, and accepts no responsibility or liability for its completeness or accuracy.
23. Participation in this privilege is subject to the terms and conditions herein.
24. A person who is not a party to these Terms and Conditions has no rights under the Contracts (Rights of Third Parties) Act (Cap. 53B) of Singapore to enforce or enjoy the benefit of any term herein.
25. These terms and conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore, and all Clients who participate in this privilege shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.