

Terms & Conditions for up to S\$40 Timbre+ Voucher with UOB EVOL Card & UOB One Account 'Scan & Redeem' Submission Promotion (the "Promotion")

- 1. This Promotion is only valid from 25 November 2021 till 31 December 2022, both dates inclusive (the "**Promotion Period**"). By participating in this Promotion, you are deemed to have agreed to be bound by the terms and conditions of this Promotion (the "**Terms**").
- 2. To participate in this Promotion:
 - (a) you must not be an existing holder of a UOB EVOL Card issued by UOB in Singapore (the "UOB EVOL Card") or hold a UOB One Account prior to the commencement of the Promotion Period or at the time of submission of your Application (as defined below); and
 - (b) you must duly complete and successfully submit your application for a new UOB EVOL Card ("UOB EVOL Card") as a principal cardholder and/or a UOB One Account application via 'Scan & Redeem' with MyInfo by following the application instructions displayed on the advertisement for this Promotion at any one of the retail outlets, web portals, electronic or direct mailers and/or social media platforms of the <u>participating</u> <u>merchants in Singapore</u> (collectively, the "Participating Merchants") during the Promotion Period (the "Application").
- 3. UOB has the right at its sole discretion to approve or decline any Application for any reason whatsoever and is neither obliged to give any reason or prior notice on any matter concerning the Application nor be liable to any person.
- 4. If you satisfy all of the requirements of this Promotion, you shall be eligible to receive:
 - (if your Application submitted pursuant to Clause 2(b) above is for a UOB EVOL Card <u>or</u> a UOB One Account) a one-time S\$20 Timbre+ voucher (the "S\$20 Timbre+ Voucher") of the Participating Merchant where you had made your Application submission (the "Voucher Merchant"); or
 - (b) (if your Application submitted pursuant to Clause 2(b) above is for a UOB EVOL Card <u>and</u> a UOB One Account) a one-time S\$40 Timbre+ voucher (the "S\$40 Timbre+ Voucher" and together with the S\$20 Timbre+ Voucher, the "Timbre+ Vouchers") of the Voucher Merchant.
- 5. If you are eligible to receive the S\$20 Timbre+ Voucher or the S\$40 Timbre+ Voucher pursuant to Clause 4 above, you will be notified via SMS based on your Singapore mobile number on UOB's records once your Application has been successfully submitted (the "SMS Notification"). For Applications successfully submitted between 12.00pm (noon) to 8.00pm (Singapore time) (the "Instant Period"), the SMS Notification will be sent within approximately one hour from the time of successful submission of your Application. For Applications successfully submitted out of the Instant Period, the SMS Notification will only be sent the next working day.
- 6. The Timbre+ Vouchers will each be issued in the form of a code. The code will either be embedded within the SMS Notification or accessed through a redemption platform using the link provided within the SMS Notification (the "Redemption Link"). If the code is to be accessed via the Redemption Link, you are required to follow the instructions set out in the Redemption Link in order to retrieve the code. UOB shall not be responsible or liable in any way to any person arising from your inability to retrieve the code for the Timbre+ Vouchers.
- 7. The Timbre+ Vouchers are only valid for a period of 2 months from the date of your SMS Notification, unless otherwise stated in your SMS Notification ("Expiry Date"). Strictly no extension of the Expiry Date is allowed. If you do not redeem your Timbre+ Voucher by the applicable Expiry Date, your Timbre+ Voucher will be forfeited.
- 8. To redeem your Timbre+ Voucher, you must present the code relating to your Timbre+ Voucher to the Voucher Merchant at the time of payment at any one of the Voucher Merchant's outlets in Singapore.
- 9. Your Timbre+ Voucher can only be used once to offset your Voucher Merchant bill at any of the Voucher Merchant's outlets in Singapore and remains subject to any terms and conditions as may be imposed by Voucher

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Merchant at its sole discretion. The Timbre+ Vouchers are not valid in conjunction with other discounts, promotions or vouchers, unless otherwise stated.

- 10. You are only eligible to receive either the S\$20 Timbre+ Voucher or the S\$40 Timbre+ Voucher under this Promotion (but not both).
- 11. The Participating Merchants shall be entitled to decline the redemption of an Timbre+ Voucher if (in their opinion) the relevant Timbre+ Voucher displayed on the screen of your mobile device is or appears to be a counterfeit or altered, defaced, damaged, or tampered with (as applicable).
- 12. Timbre+ Vouchers are on a first-come-first-served basis, whilst stocks last and subject to availability. UOB shall not be required to notify and/or update on the stock availability of the Timbre+ Vouchers.
- 13. The Timbre+ Vouchers are not exchangeable for cash, credit or kind, in full or in part, and is not replaceable if lost, damaged or stolen. No reservation, refund or exchange of the Timbre+ Vouchers are allowed.
- 14. UOB may substitute any of the Timbre+ Vouchers with any item of equivalent or similar value, without prior notice or reason or being liable to any person.
- 15. The Timbre+ Vouchers are supplied by third party merchants and UOB is not an agent of the merchant and/or supplier of the Timbre+ Vouchers. Accordingly, UOB makes no warranty or representation as to the quality, value, merchantability or fitness for purpose of the Timbre+ Vouchers and UOB assumes no liability or responsibility for the acts or omissions of the merchants or the goods and/or services provided by the merchant in connection with the use of the Timbre+ Vouchers (including any products and/or services provided by third party merchants in connection with the use and/or redemption of the Timbre+ Vouchers). Any dispute regarding the Timbre+ Vouchers is to be resolved directly with the merchant and/or supplier of the Timbre+ Voucher. UOB shall not be required to assist or act on your behalf in communicating with the merchant and/or supplier of the Timbre+ Vouchers.
- 16. The following persons shall not be eligible to participate in the Promotion:
 - individuals whose UOB account(s) is/are voluntarily or involuntarily suspended, cancelled, closed or terminated at any time;
 - (b) individuals whose UOB account(s) is/are not active, valid, subsisting or in good standing or delinquent or unsatisfactorily conducted as may be determined by UOB at its sole discretion;
 - (c) individuals who are mentally unsound, facing legal incapacity or are incapable of handling their affairs, deceased, insolvent, bankrupt or have any legal proceedings (or any threat) of any nature instituted against them; or
 - (d) anyone whom UOB may decide to exclude, at its sole discretion, without any reason or prior notice at any time.
- 17. UOB will not be liable or responsible for any injury, loss or damage whatsoever or for any charge, cost or expense of any kind whatsoever suffered or incurred as a result of or in connection with the redemption or usage of the Timbre+ Vouchers or participation in this Promotion. Without limiting the foregoing, UOB will not be liable or responsible for any undelivered, misdirected, corrupted, lost or delayed text, transmission or transaction or any delay or failure in posting any transaction or accessing any of UOB's online banking services or mobile banking services or any third party applications, howsoever caused.
- 18. Sending and receiving SMS is dependent on a SMS vendor, an independent telecommunication authority or service provider or such other third party which is engaged by UOB for the Promotion and UOB shall not be responsible or liable for any undelivered, lost or delayed SMS sent and/or received. You shall pay and be solely responsible for all fees and charges imposed by such service providers for the sending and/or receipt of any SMS in connection with the Promotion.

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- 19. UOB has the absolute right and unfettered discretion to make decisions on all matters relating to or in connection with the Promotion, including but not limited to the determination of whether you have met all the requirements of the Promotion. UOB's decisions shall be final, conclusive and binding and no payment or compensation will be given. UOB shall not be obliged to give any reason or prior notice or enter into any correspondence with any person on any matter or decision relating to the Promotion.
- 20. If UOB determines that you are ineligible to participate in this Promotion or to receive any reward under this Promotion, UOB may in its sole discretion forfeit such reward, reclaim the reward or charge to and debit an amount equal to the value of the reward from any of your accounts with UOB without prior notice to you. If the monies standing to the credit of your accounts are insufficient to reimburse UOB, you shall immediately reimburse UOB for the value of the reward through such means as UOB may determine in its sole discretion.
- 21. The Terms shall be read in conjunction with the prevailing UOB Cardmember Agreement, (where applicable) the Terms and Conditions Governing Accounts and Services (for Individuals), and any other terms that may be relevant in connection with this Promotion (collectively the "Standard Terms"). In the event of any inconsistency between (i) the Terms and the Standard Terms, the Terms shall prevail to the extent of such inconsistency; and (ii) the Terms and any advertising, promotional, publicity, brochure, marketing or other materials relating to or in connection with the Promotion, the Terms shall prevail to the extent that such discrepancy relates to this Promotion.
- 22. UOB may, at any time and at its discretion terminate the Promotion and/or amend any of the Terms, and all persons shall be bound by such amendments.
- 23. Save for the **S\$20 Timbre+ Voucher with UOB EVOL Card & UOB One Account 'Scan & Redeem' Approval Promotion**, this Promotion is not valid with other offers, privileges or promotions.
- 24. By participating in this Promotion and in addition to any other consent you have already provided to UOB and any right of UOB under applicable laws, you consent to UOB and the necessary third parties collecting, using and disclosing your information (including your personal data) for the purposes of this Promotion and to contact you, including by voice call or text message.
- 25. A person who is not a party to the Terms shall have no rights under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce the Terms.
- 26. The Terms shall be governed by the laws of the Republic of Singapore and you shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.

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