



**TERMS AND CONDITIONS FOR GIFT REDEMPTION FOR
UOB LADY'S CARD 2024 YEAR END PROMOTION
(8 NOVEMBER 2024 TO 31 DECEMBER 2024)**

Thank you for participating in the UOB Lady's Card 2024 Year End Promotion (8 November 2024 to 31 December 2024) (the "**Promotion**"). If you are eligible for the gift under the Promotion (the "**Gift**"), an SMS will be sent to your Singapore mobile number registered with UOB informing you of your eligibility to redeem the Gift together with a serial code for redemption of the Gift (the "**Redemption SMS**").

To redeem your Gift as stated in the Redemption SMS, please present the original Redemption SMS and the original of your NRIC/Passport at the relevant redemption centre listed below:

Gift	Redemption Outlet: Customer Service Counter		Redemption Hours
1 x Gentle Monster BY-01 Sunglasses	JoinUs Redemption Centre	175 Bencoolen Street, Burlington Square #01-27, S189649	Mon-Sat (11am - 6pm) Closed on Sun and Public Holidays

Please note that the Gift must be redeemed by the deadline stated in the Redemption SMS. If you do not redeem the Gift by the stipulated deadline, it will be forfeited.

TO AUTHORISE ANOTHER PERSON TO COLLECT ON YOUR BEHALF

If you are unable to redeem the Gift personally, **please print and complete the authorisation slip set out in Annex 1 below.**

To redeem the Gift, the authorised person must present all of the following at the time of redemption:

- A forwarded copy of the Redemption SMS on his/her mobile phone
- A hardcopy of the original duly signed authorisation slip in the form set out in Annex 1 below
- A copy of your NRIC/Passport for verification purposes at the redemption centre
- The authorised person's original NRIC/Passport for verification purposes at the redemption centre

In the event that any of the above documents are not presented at the time of redemption, the authorised person will not be entitled to redeem the Gift.

TERMS AND CONDITIONS FOR THE REDEMPTION OF THE GIFT

1. Redemption of the Gift is subject to the terms and conditions of the UOB Lady's Card 2024 Year End Promotion (8 November 2024 to 31 December 2024) and the terms and conditions set out herein.
2. No replacement will be issued for a lost, stolen or destroyed Redemption SMS.
3. If you are redeeming the Gift personally, you must present the Redemption SMS which contains the redemption serial code and your NRIC/Passport at the redemption centre.
4. The Gift must be redeemed before the deadline stated in the Redemption SMS. UOB will not extend the redemption period for any reason whatsoever. Any Gift that is not redeemed by the redemption date stated in the Redemption SMS will be forfeited.
5. The Redemption SMS is limited to a one-time redemption of one Gift only.
6. In the event more than one Gift is redeemed with the Redemption SMS, UOB may at its sole and absolute discretion reclaim the additional Gift(s) or an amount equal to the value of the additional Gift(s) in whatever manner it deems fit.
7. The authorisation slip and acknowledgement slip will be retained by the redemption centre and returned to UOB.

ANNEX 1: AUTHORISATION SLIP

Please print and complete the authorisation slip.

The authorised person must present a forwarded copy of the Redemption SMS on his/her mobile phone, a hardcopy of the original duly signed authorisation slip, a copy of the customer's NRIC/Passport and the authorised person's original NRIC/Passport for verification purposes at the redemption centre at the time of redemption.

I, _____ (Name of Customer), _____ (Last 4 characters of NRIC/Passport), hereby authorise

_____ (Name of Authorised Person), _____ (Last 4 characters of NRIC/Passport), to redeem the Gift as mentioned in the Redemption SMS on my behalf.

Redemption Serial Code: _____

I confirm that I have read, understood and agree to the terms and conditions governing the redemption of the Gift set out above and the terms and conditions governing the Promotion accessible via UOB Lady's Card website > Notices.

Customer's Signature: _____ Date: _____