



**TERMS AND CONDITIONS FOR GIFT SET REDEMPTION FOR
UOB LADY'S FESTIVE PROMOTION 2023 – LADY'S SAVINGS ACCOUNT & LADY'S CARD
(20 NOVEMBER 2023 TO 19 JANUARY 2024)**

Thank you for participating in the UOB Lady's Festive Promotion 2023 – Lady's Savings Account & Lady's Card (20 November 2023 to 19 January 2024) (the "**Promotion**"). If you are eligible for the gift under the Promotion (the "**Gift Set**"), an SMS will be sent to your Singapore mobile number registered with UOB informing you of your eligibility to redeem the Gift Set together with a serial code for redemption of the Gift Set (the "**Redemption SMS**").

To redeem your Gift Set as stated in the Redemption SMS, please present the original Redemption SMS and the original of your NRIC/Passport at the relevant redemption centre listed below:

Gift Set	Redemption Outlet: Customer Service Counter		Redemption Hours
UOB x Curious Creatures Gift Set, which contains the following items: <ul style="list-style-type: none">• one (1) collectible silk twilly scarf, exclusively designed by Tiffany Lovage; and• two (2) I Am Necklaces from Curious Creatures	Curious Creatures ION Orchard	2 Orchard Turn, ION Orchard B3-37 Singapore 238801	Mon-Sun 11-9pm

Please note that the Gift Set must be redeemed by the deadline stated in the Redemption SMS. If you do not redeem the Gift Set by the stipulated deadline, it will be forfeited.

TO AUTHORISE ANOTHER PERSON TO COLLECT ON YOUR BEHALF

If you are unable to redeem the Gift Set personally, **please print and complete the authorisation slip set out in Annex 1 below.**

To redeem the Gift Set, the authorised person must present all of the following at the time of redemption:

- A forwarded copy of the Redemption SMS on his/her mobile phone
- A hardcopy of the original duly signed authorisation slip in the form set out in Annex 1 below
- A copy of your NRIC/Passport for verification purposes at the redemption centre
- The authorised person's original NRIC/Passport for verification purposes at the redemption centre

In the event that any of the above documents are not presented at the time of redemption, the authorised person will not be entitled to redeem the Gift Set.

TERMS AND CONDITIONS FOR THE REDEMPTION OF THE GIFT SET

1. Redemption of the Gift Set is subject to the terms and conditions of the UOB Lady's Festive Promotion 2023 – Lady's Savings Account & Lady's Card (20 November 2023 to 19 January 2024) and the terms and conditions set out herein.
2. No replacement will be issued for a lost, stolen or destroyed Redemption SMS.
3. If you are redeeming the Gift Set personally, you must present the Redemption SMS which contains the redemption serial code and your NRIC/Passport at the redemption centre.
4. The Gift Set must be redeemed before the deadline stated in the Redemption SMS. UOB will not extend the redemption period for any reason whatsoever. Any Gift Set that is not redeemed by the redemption date stated in the Redemption SMS will be forfeited.
5. The Redemption SMS is limited to a one-time redemption of one Gift Set only.
6. In the event more than one Gift Set is redeemed with the Redemption SMS, UOB may at its sole and absolute discretion reclaim the additional Gift Set(s) or an amount equal to the value of the additional Gift Set(s) in whatever manner it deems fit.
7. The authorisation slip and acknowledgement slip will be retained by the redemption centre and returned to UOB.

ANNEX 1: AUTHORISATION SLIP

Please print and complete the authorisation slip.

The authorised person must present a forwarded copy of the Redemption SMS on his/her mobile phone, a hardcopy of the original duly signed authorisation slip, a copy of the customer's NRIC/Passport and the authorised person's original NRIC/Passport for verification purposes at the redemption centre at the time of redemption.

I, _____ (Name of Customer), _____ (Last 4 characters of NRIC/Passport), hereby authorise

_____ (Name of Authorised Person), _____ (Last 4 characters of NRIC/Passport), to redeem the Gift Set as mentioned in the Redemption SMS on my behalf.

Redemption Serial Code: _____

I confirm that I have read, understood and agree to the terms and conditions governing the redemption of the Gift Set set out above and the terms and conditions governing the Promotion accessible via <https://www.uob.com.sg/personal/cards/rewards/ladys-card/index.page>.

Customer's Signature: _____ Date: _____