



How to purchase your tickets

2024 ZEROBASEONE THE FIRST TOUR [TIMELESS WORLD] IN SINGAPORE

UOB Presale:

1. To purchase tickets, you must have a registered and verified Ticketmaster account. If you don't have an existing account, we recommend signing up on Ticketmaster before the UOB Presale begins.
2. Keep your eligible UOB Card handy, as you'll need to enter the first 6 digits of the card number to access the UOB Presale, as well as check out with your UOB Card.
3. Log into your Ticketmaster account before entering the ticket purchase queue by visiting <https://ticketmaster.sg/>. To begin the purchase process, visit https://ticketmaster.sg/activity/detail/24sg_zerobaseone for 2024 ZEROBASEONE THE FIRST TOUR [TIMELESS WORLD] IN SINGAPORE.
4. You'll be placed in a waiting room for an opportunity to purchase tickets.
NOTE: If you access the link before the start time of the UOB Presale, you'll be placed in a waiting room. The time you join the waiting room does not determine your place in the waiting room.
5. Once in the waiting room, avoid refreshing your browser, as it may reset your position.
6. Upon reaching the front of the waiting room, enter the first 6 digits of your eligible UOB card number to access the UOB Presale. Then, proceed to select your desired section and ticket quantity. The system will automatically assign the best available seats to you. You are allowed a maximum of six (6) tickets per transaction.
7. A verification page will appear and you have to enter the correct verification code in order to proceed with payment.
8. Ensure you use a valid and eligible UOB Card for payment at check-out to secure your tickets. You'll be given around 10 minutes to complete the payment transaction.
9. You have the option to select delivery method: Print-At-Home (PAH), Mobile Ticket, Venue Collection, or Courier.
10. You can choose to opt into Secure Ticket then proceed to payment using your UOB Card.





11. Upon successful payment, you will receive a booking reference from Ticketmaster to your registered email within 24 hours.
12. The UOB Presale is applicable for the following UOB Credit and Debit Cards:
 - a. UOB Credit Cards issued in Singapore, Malaysia, Thailand, or Indonesia (including TMRW Credit Cards issued in Thailand or Indonesia);
 - b. UOB Debit Cards issued in Singapore, Malaysia or Thailand (including TMRW Debit Cards issued in Thailand);
 - c. Citi-branded Credit Cards issued in Thailand or Vietnam;
 - d. Citi-branded Debit Cards issued in Thailand or Vietnam.
13. Access to UOB Presale is subject to the UOB Cardmembers Privileges Terms and Conditions - **2024 ZEROBASEONE THE FIRST TOUR [TIMELESS WORLD] IN SINGAPORE** via https://ticketmaster.sg/activity/detail/24sg_zerobaseone
14. Tickets are subject to Ticketmaster's terms and conditions and policies (including but not limited to its admission policies, exchange and refund policies, and restriction/prohibition on re-selling) including but not limited to the following key terms ("Ticket Key Terms"):
 - a. Admission to the show is at all times subject to the terms and conditions of the tour promoter and show venue operator. Failure to comply with any tour promoter or show venue terms and conditions may result in refusal of admission or request to leave the show venue without any refund. Only tickets purchased through approved ticket agents are valid for admission. The show venue reserves the right to refuse admission.
 - b. Prohibition against re-selling
Your ticket(s) including your related account(s) with TICKETMASTER will IMMEDIATELY BECOME INVALID if resold OR OFFERED FOR SALE unless the sale of the tickets is through the official ticket agent fan-to-fan exchange. Tickets sold via unauthorized outlets, including online auction sites, and/or in connection with fraudulent activities are not valid for admission. The resale of a ticket renders it invalid and may lead to refusal of entry.





c. Limit on tickets

Maximum of six (6) tickets per transaction, with no limit on the number of transactions per Ticketmaster account.

15. You are advised to review Ticketmaster's full terms and conditions prior to purchase. Please visit the official website of Ticketmaster for the applicable terms and conditions relating to the tickets. In the event of inconsistency between the Ticket Key Terms as stated above and the terms and conditions published by Ticketmaster, the latter shall prevail.
16. Please visit https://ticketmaster.sg/activity/detail/24sg_zerobaseone for more updates and further information. Concert Terms and Conditions Apply.

