



**TERMS AND CONDITIONS FOR GIFT REDEMPTION FOR
UOB Online Account Opening Flash Deal Promotion (18 to 20 September 2024)**

Thank you for participating in the UOB Online Account Opening Flash Deal Promotion (18 to 20 September 2024) (the “**Promotion**”).

We have sent you an SMS to your Singapore mobile number registered with us informing you of your eligibility to redeem a Delsey Luggage (the “**Gift**”) together with your serial code for redemption of the Gift (the “**Redemption SMS**”).

To redeem your Gift, please present the Redemption SMS and your original NRIC/Passport at the redemption centre listed below:

Redemption Outlet: Customer Service Counter		Redemption Hours
JoinUs (ITIS Pte Ltd)	175 Bencoolen Street Burlington Square #01-27 Singapore 189649	Monday to Saturday (11.00AM – 6.00PM) Closed on Sundays and Public Holidays and Eve of Chinese New Year Contact Number: 6238 1802

Please note that all Gifts must be redeemed by the deadline stated in the Redemption SMS. Gifts which have not been redeemed by the stipulated deadline will be forfeited.

TO AUTHORISE ANOTHER PERSON TO COLLECT ON YOUR BEHALF

If you are unable to redeem the Gift personally, **please print and complete the authorisation slip set out in Annex 1 below.**

To redeem the Gift, the authorised person must present all of the following at the time of redemption:

- a forwarded copy of the Redemption SMS on his/her mobile phone;
- a hardcopy original of the duly signed authorisation slip in the form set out in Annex 1 below;
- a copy of your NRIC/Passport for verification purposes at the redemption centre; and
- the authorised person’s original NRIC/Passport for verification purposes at the redemption centre.

In the event that any of the above documents are not presented at the time of redemption, the authorised person will not be entitled to redeem the Gift.





TERMS AND CONDITIONS FOR THE REDEMPTION OF THE GIFT

1. Redemption of the Gift is subject to the terms and conditions of the Promotion and the terms and conditions set out herein.
2. No replacement will be issued for a lost, stolen or destroyed Redemption SMS.
3. The Gift must be redeemed before the deadline stated in the Redemption SMS. UOB will not extend the redemption period for any reason whatsoever. Any Gift that is not redeemed by the redemption date stated in the Redemption SMS will be forfeited.
4. The Redemption SMS is limited to the redemption of one Gift only.
5. The Gift may come in different models and colours and will be subject to availability and based on a first-come-first-served basis. You may wish to call and/or email the redemption centre to check on stock availability before collection.
6. In the event more than one Gift is redeemed with the Redemption SMS, UOB may at its sole and absolute discretion reclaim the Gift(s) or an amount equal to the value of the Gift(s) in whatever manner it deems fit.
7. The authorisation slip and acknowledgement slip will be retained by the redemption centre and returned to UOB.





ANNEX 1: AUTHORISATION SLIP

Please print and complete the authorisation slip.

The authorised person must present a forwarded copy of the Redemption SMS on their mobile phone, a hardcopy original of the duly signed authorisation slip, a copy of the customer's NRIC/Passport and the authorised person's original NRIC/Passport for verification purposes at the redemption centre at the time of redemption.

I, _____ (Name of Customer), _____ (Last 4 characters of NRIC/Passport), hereby authorise

_____ (Name of Authorised Person), _____ (Last 4 characters of NRIC/Passport), to redeem the Delsey Luggage on my behalf.

Redemption Serial Code: _____

I confirm that I have read, understood and agree to the terms and conditions governing the redemption of the Gift set out above and the terms and conditions governing the Promotion available on <https://www.uob.com.sg/personal/promotions/save/index.page>.

Customer's Signature: _____ Date: _____

ACKNOWLEDGEMENT SLIP:

I, _____ (Name), hereby acknowledge the receipt of the Delsey Luggage.

Customer's/Authorised Person's Signature: _____ Date: _____

