

TERMS AND CONDITIONS GOVERNING THE “UOB CARDS X IKEA – WIN A FREE LIVING ROOM MAKEOVER (SEP-OCT 2017)” LUCKY DRAW

1 Definitions

- 1.1 **“Bank”** or **“UOB”** means United Overseas Bank Limited.
- 1.2 **“Draw”** refers to the “UOB CARDS X IKEA – WIN A FREE LIVING ROOM MAKEOVER (SEP-OCT 2017)” Lucky Draw.
- 1.3 **“Eligible Cardmembers”** means all Principal Cardmembers of a UOB Card whose UOB Card and whose UOB Card accounts are valid, subsisting, in good standing and satisfactorily conducted, as determined by UOB at its discretion.

Without limiting the generality of the above, the following persons shall not be eligible for the Draw:

- (a) Directors or employees/staff of UOB or any of UOB’s subsidiaries during the Qualifying Period and their immediate family members;
 - (b) Employees and staff of any auditors, advertising agency, promotion agencies and/or other persons involved (directly or indirectly) in organizing, promoting and/or conducting the Draw and their immediate family members;
 - (c) Persons who during the Qualifying Period are or have become mentally incapacitated, deceased, insolvent or who face legal incapacity;
 - (d) Persons who during the Qualifying Period face legal proceedings of any nature or have any legal proceedings of any nature threatened against them; or
 - (e) Persons who are ineligible for the Draw (as determined by UOB in its sole discretion).
- 1.4 **“Eligible Transaction”** means a local retail transaction for the purchase of goods and/or services at IKEA outlets in Singapore, of at least S\$50 nett (in a single transaction), which is successfully carried out and charged in Singapore Dollars to Eligible Cardmember’s UOB Card during the Qualifying Period and is successfully captured/ posted in UOB’s systems under the merchant name **IKEA SINGAPORE SG, IKEA – ALEXANDRA, IKEA – TAMPINES or IKEA** during the Qualifying Period. Eligible Transactions exclude transactions for payments under **IKEA – RESTAURANT**, Instalment Payment Plans, interests, late charges, annual fees, cash advance, balance transfers, fund transfers, instalment loans, fees and other financial charges imposed by UOB, transactions which were subsequently cancelled, voided or reversed for any reason and such other transactions as may be excluded from UOB time to time.
- 1.5 **“Qualifying Period”** is the period of time commencing at 0000hrs on 1 September 2017 to 2359hrs on 31 October 2017 (both dates inclusive).
- 1.6 **“IKEA”** means Ikano Private Limited and/or IKEA Singapore outlets only.

- 1.7 **“Terms and Conditions”** means these terms and conditions of the Draw, as may be amended from time to time.
- 1.8 **“UOB Card”** means a personal credit or debit card issued by UOB in Singapore. For the avoidance of doubt, all UOB corporate/business credit and/or debit cards are excluded from this Draw. Not valid for UOB JCB and UPI Cards.

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2 Eligibility

- 2.1 The Draw is open to Eligible Cardmembers subject to these Terms and Conditions. Participation in the Draw is deemed acceptance of these Terms and Conditions.
- 2.2 Notwithstanding anything herein to the contrary, UOB has the absolute discretion at any time and without having to give any reason, to determine the eligibility of the participants to participate in the Draw.

3 **“Lucky Draw” to win a free living room makeover (in the form of vouchers worth S\$10,000)**

- 3.1 One (1) Lucky Draw chance will be awarded to an Eligible Cardmember with every spend of S\$50 nett charged to the Eligible Cardmember’s UOB Card in a single Eligible Transaction at IKEA (**“Qualifying Spend”**) during the Qualifying Period.
- 3.2 For the avoidance of doubt, Eligible Transactions made by a holder of a supplementary UOB Card will accrue to the respective Eligible Cardmember (i.e. the principal cardmember) and will form part of the Eligible Cardmember’s Eligible Transactions and such holder of the supplementary UOB Card is not personally eligible for the Draw.
- 3.3 All Eligible Transactions must be posted and captured in UOB’s system during the Qualifying Period in order to qualify for the Draw.
- 3.4 UOB is not responsible to ensure that the Eligible Transactions are posted promptly and shall not be responsible for any failure or delay in the transmission of evidence of sales transactions by MasterCard/Visa/AMEX/CUP/JCB, acquiring merchants, merchant establishments, postal or telecommunication authorities or any other party(s) which may result in a Eligible Transaction charged by the Eligible Principal Cardmember(s) and/or his/her supplementary cardmembers being omitted from the allocation of chances by UOB during the Qualifying Period.
- 3.5 UOB maintains the right, at its absolute discretion, to effect any adjustments, forfeitures or disqualification of the chances allocated for the Draw. UOB’s transaction records of all matters relating to the Draw including but not limited to the total number of chances allotted to an Eligible Principal Cardmember shall be final and conclusive and binding on the Eligible Principal Cardmember. No appeal, correspondence or claims will be entertained.

Conduct of Draw

- 3.6 The prize ("**Prize**") for the Draw is S\$10,000 worth of vouchers that will be awarded in the form of S\$1,000 X 10 IKEA gift cards. IKEA may impose additional terms and conditions on the use of the Prize.
- 3.7 The winner of the Draw will be drawn at random. There will be only one (1) winner for the Draw.
- 3.8 The Draw will be conducted three (3) weeks after the expiry of the Qualifying Period using an electronic system at 480 Toa Payoh Lorong 6, #25-00 HDB Hub East Wing, Atrium, Singapore 310480 or on such other date, time and venue as UOB may determine at its discretion, without notice, in the presence of an external auditor appointed by UOB.
- 3.9 UOB reserves the right to draw reserve winner(s) to substitute any winner subsequently found to be ineligible or disqualified. UOB's determination of the winner(s) shall be final, conclusive and binding.
- 3.10 All prices and values of the Prize set out in any advertising, promotional, publicity and other materials are purely indicative and for information purposes only and such prices and values may vary in accordance with market fluctuations and other market conditions. UOB accepts no liability for any loss howsoever arising from the use of or reliance on such indicative prices and values.
- 3.11 The Prize is not exchangeable for cash or otherwise, in full or in part. Any unused portion of the Prize cannot be retained or refunded in cash, credit, other gifts or otherwise in full or in part.

Notification and Award of Prize

- 3.12 The winner will be notified by a written letter sent by registered mail to the winner's last known address in UOB's records three months after the Qualifying Period. This letter will also set out the terms and conditions (if any) and instructions for claiming the Prize. The Bank does not assume any liability or responsibility and shall not be liable or responsible for any failure or delay in the receipt of the notification letter or for any notification letter which gets lost or misplaced or tampered with or defaced or stolen or misdirected or damaged in the post or which has expired.
- 3.13 The Prize, if unclaimed for more than two (2) months after the collection due date stated on the letter, will be forfeited (with no liability on the part of UOB to any of the winner(s) whose Prize was forfeited) and the Prize shall be donated to the Community Chest or to such other charity or such other way as may be determined by UOB. The winner whose Prize has been forfeited is not entitled to any compensation.
- 3.14 UOB may, at any time without notice and without furnishing any reason and in its absolute discretion, withdraw or substitute the Prize with other items of similar value. UOB's determination of the substituted Prize shall be final, conclusive and binding.

4 Participation and Personal Data

- 4.1 By participating in the Draw, Participants agree to be bound by the rules, regulations and decisions of UOB, by the terms contained herein, and by any other applicable terms and conditions. Failure to comply with any of the foregoing will result in a disqualification for the Draw.
- 4.2 By participating in the Draw, the Participant is deemed to have consented to the collection, use and disclosure of his/her personal data by UOB, the organizers, sponsors, promoters and/or their respective contractors for verifying the eligibility of the Participant, conducting the Draw, announcing/publicity of the winner of the Draw (including having the Participant's photo and video taken/published), contacting the Participant regarding the foregoing, and all purposes and promotions incidental to the Draw. A Participant who withdraws his/her consent to collection, use and disclosure of his/her personal data under this paragraph 4 (Participation and Personal Data) shall be disqualified from the Draw.
- 4.3 If you do not wish to participate in the Draw, please kindly notify UOB of the same at UOB Call Centre Hotline 1800 222 2121.

5 General

- 5.1 UOB shall not be responsible for any loss whatsoever to any person in connection with this promotion howsoever arising, including any error in allocating chances or any notice or Prize which is misdirected or lost in the post.
- 5.2 UOB shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties as part of the Prize. UOB shall not at any time be held liable for any loss, injury, damage, or harm suffered as a result of availing the products and/or services.
- 5.3 The winner consents to UOB using the name, identification/passport number, pictures/photographs of the winner and such other information for print advertisements or other publicity materials; and the winner(s) agree to co-operate with UOB for its publicity purposes without any compensation whatsoever and in such manner as UOB deems fit.
- 5.4 UOB reserves the right at its reasonable discretion to unilaterally terminate the Draw or vary, delete or add to any of these Terms and Conditions from time to time, including, without limitation, the eligibility criteria, the basis of allocating the Draw chances, the number of Draw chances allocated, the date of the Draw, the Prizes for the Draw and the selection of the winner(s) of the Draw. In any even of any inconsistency between these Terms & Conditions any brochure, marketing or promotional material relating to the Draw, these Terms and Conditions shall prevail.
- 5.5 The Terms and Conditions are governed by the laws of Singapore, and all participants shall be deemed to have irrevocably agreed to submit to the exclusive jurisdiction of the Singapore Courts.

- 5.6 The Draw is authorized under the Singapore Lucky Draw reference number 994/2017.
- 5.7 A person who is not a party to any agreement governed by these Terms and Conditions shall have no rights under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any terms of such agreement.

Updated on 31 August 2017