

## Announcement: Non-availability of NETS services on 19 February 2020

Please be informed that NETS will be upgrading their systems and the following NETS services will not be available on 19 February 2020 from 2am to 6am.

- NETS Cards services (including Cashback)
- NETS Cards payments in Malaysia
- QR Payment @ NETS Terminal
- NETSPay Mobile Application Payment
- NETS Click
- Cross-Border Payment at NETS Terminals UPI, BCA, MyDebit Cards
- Top-up and refund of CashCards and FlashPay cards
- Shared ATM services between OCBC and UOB
- Cross-Border Shared ATM services UPI, MyDebit Cards

This system upgrade will not affect other NETS services, such as:

- Credit Card services at NETS Terminal
- eNETS
- NETS vCashCard
- CashCard and FlashPay Payments
- SGQR Code payments

We apologise for the inconvenience caused and thank you for your patience.

